



# Provider Bulletin

FEBRUARY 2024  
Volume 40, Number 10



## THIS ISSUE

pg 1 Electronic Data Interchange and Enrollment and Clearinghouse Changes

## Electronic Data Interchange and Enrollment and Clearinghouse Changes

Looking for a way to reduce your carbon footprint? Go paperless with Electronic Data Interchange (EDI). EDI submissions make billing and tracking documents easier and helps maximize practice management system capabilities.

Medi-Cal Dental providers may enroll in the EDI program to submit Claims and Treatment Authorization Requests (TARs), Notices of Authorization (NOAs), and Claim Adjustments electronically. As an EDI-enrolled provider, you can also receive NOAs, Resubmission Turnaround Documents (RTDs) and Explanation of Benefits (EOB) data electronically.

Medi-Cal Dental receives nearly 75% of documents electronically. You can determine your own potential **cost savings** in submitting claims electronically by using the [EDI savings calculator](#) available on the National Dental EDI Council [website](#).

Along with EDI documents, Medi-Cal Dental also accepts digitized radiographs and attachments submitted through the following electronic attachment vendors: Change Healthcare, DentalXChange, National Electronic Attachment, Inc. (NEA),

*Continued on pg 2*

## SIGN UP FOR OUR EMAIL LIST

Learn the latest Medi-Cal Dental news and information by signing up for our Medi-Cal Dental Fee-For-Service Provider email distribution list [here](#).

## TRAINING SEMINARS

To reserve a spot online or view a complete list of training seminars, go to the [Provider Training Seminar Schedule](#).

## PROVIDER ENROLLMENT

To enroll in the Medi-Cal Dental Program, or check the status of an existing enrollment application, click [here](#) or email [PAVE@dhcs.ca.gov](mailto:PAVE@dhcs.ca.gov).



Medi-Cal Dental

[dental.dhcs.ca.gov](http://dental.dhcs.ca.gov)



National Information Services (NIS), and Vyne Dental. Before submitting claims electronically providers must be enrolled as an EDI provider to avoid rejection of claims. To enroll, providers must complete the Medi-Cal Dental Telecommunications Provider and Biller Application/Agreement (for electronic claim submission), the Provider Service Office Electronic Data Interchange Option Selection Form and Electronic Remittance Advice (ERA) Enrollment Form and return them to the address indicated on those forms. You can enroll to participate by visiting this link: [EDI program](#).

Providers should advise their software vendor that they would like to submit Medi-Cal Dental Program claims electronically, and if they are not yet enrolled in the EDI program, an Enrollment Packet should be requested from the EDI Support department. Enrollment forms are also available on the Medi-Cal Dental Program Web site ([www.Dental.DHCS.ca.gov](http://www.Dental.DHCS.ca.gov)) under EDI, located on the Providers tab.

**IF A PROVIDER WANTS TO CHANGE THEIR CLEARINGHOUSE**, they should contact EDI Support. A revised [Option Selection Form](#) is needed to modify EDI enrollment to prevent rejection of documents. This form can be found on the Medi-Cal Dental Program Web site ([www.Dental.DHCS.ca.gov](http://www.Dental.DHCS.ca.gov)) under EDI located on the Providers tab. Certification testing may also be required.

Additional information can be found in the [EDI How-To Guide](#).

For information on how to enroll in EDI, please call (916) 853-7373 and ask for EDI Support or contact the Telephone Service Center at (800) 423-0507. EDI-related questions can also be emailed to [Medi-CalDentalEDI@delta.org](mailto:Medi-CalDentalEDI@delta.org).